



## Travis County W.C.I.D. - Point Venture

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# June 2023 Newsletter

June 9, 2023

## Important Special Meeting Next Thursday Morning

Thursday, June 15, 2023, at 9:00 a.m. the District's Board of Directors is having an important special meeting. The meeting will be held at the Property Owners' Association (POA) Clubroom at 555 Venture Blvd South in Point Venture.

All customers and other interested parties are invited to attend to hear about and see the results of the District's Water System Analysis. The results will be presented by engineers from Trihydro Corporation, the District's engineering firm.

The presentation will cover: the evaluation and modeling of Point Venture's water distribution system; the results of the system evaluation per Texas Commission on Environmental Quality (TCEQ) requirements for both existing and future conditions and demands; and the recommended and prioritization of project improvements to address system deficiencies and to improve the water distribution system.

This is an important meeting for our community as the

District seeks to improve our infrastructure for now and the future.

The Water System Analysis Water Master Plan is part of the District's 2019 Bond initiative. Due to rising costs of all goods and services, the Board is exploring other funding means to help offset the costs of the needed improvements for the water system.

Everyone is encouraged to attend. Because this is a workshop-type meeting, questions from the audience will be welcomed and addressed. Please mark your calendars to attend.

### ***Community Invited***

### ***To Information Workshop***

***Thursday, June 15 @ 9:00 am***

***POA Clubroom***

### **Current lake level of Lake Travis**

as of 6/9/2023

639.02 ft msl

Full Pool is 681 ft msl

Current combined levels for

Lakes Buchanan & Travis

are 1,041,301 acre feet

**PV is under voluntary water restrictions  
but please conserve water.**

## **Consumer Confidence Report to Be in June Bill**

Each year the District must provide a Consumer Confidence Report (CCR) to the Texas Commission on Environmental Quality (TCEQ) and District customers. This report serves as a type of "report card" for the District's water system from the previous year.

The Board approved the CCR in its May meeting and (Continued on page 2)



### CCR Report Continued from Pg. 1

the report will be included in your June 2023 bill. Customers who wish to receive a copy of the report by email may request one at [Office@wcidpv.org](mailto:Office@wcidpv.org). Customers may also request a paper copy by US mail at the same email address or in person by stopping by the District office between 8 am and noon Mon-Fri.

The latest CCR can be found on the District's website at [tcwcid-pv.org](http://tcwcid-pv.org) under Services, Water Quality Report. It is also posted at the front of the District's office building.

### Central Bank Account Set Up

In a recent change at Inframark billing, the District was required to set up an account through Central Bank to receive customer payments. Customers who receive paper bills will soon notice a new address to send their check payments. Customers who pay through their bank's bill

pay system, should note the new mailing address and change the information with their bank.

The District office in Point Venture will continue to receive drop-off payments in its lockbox as well as payments at the window.

Customers are encouraged to go to the payment site, [www.PayMyInframarkBill.com](http://www.PayMyInframarkBill.com) and sign up for paperless billing. Customers may also choose to set up reoccurring payments through that portal. Customers may choose to pay with debit or credit cards (a 3% fee based on the payment amount is charged each month) or automatic bank drafts (a \$1.00 flat fee is charged each month). Automatic payments are generated the 20th of each month unless that date falls on a weekend or holiday. The reoccurring payments are then processed the next business day.

The payment portal also allows you to view all of your bills.



**Inframark and the District's offices will be closed all day on July 4.**