



CUSTOMER FIRST NEWSLETTER

January 2024 Special Edition

WINTER WEATHER

As we enter the winter season, Inframark wanted to take the time to reiterate that both personally and professionally, we all must be prepared and have plans ready to put into action for what we could possibly experience during any cold or freezing events. The safety of our communities is of the utmost importance, and we highly encourage each one of you to protect the three P's; People, Pets, and Pipes.

JANUARY COLD? ARTIC FREEZE?

There has been some buzz on social media this past week about a potential "polar vortex". Here are some observations shared via social media from Jeff Lindner at HCOEM:

What we know:

- 1) Some colder air is likely to enter the US over the next 1-2 weeks...some of this may be arctic in origin.
- 2) A buckling of the west-to-east (zonal) flow aloft may help drive arctic air into the northern Rockies and plains. So far this winter the zonal flow has flooded the US with mild Pacific air.
- 3) Robust storm systems from the SW US across the plains toward the NE or Great Lakes will help lay down snow cover and potentially draw cold air southward over increasing snow-packed areas.

What we don't know:

- 1) How intense any cold air mass that enters the US may be.
- 2) How far south or east any arctic air may move.
- 3) What if any arctic air makes it to Texas While there is a "colder" look for middle and possibly late January it is uncertain when/if/how cold things may get in Texas and if any arctic air mass will make it down this way.

Jeff has this advice for everyone—"The best course of action is to monitor forecasts from trusted sources. If forecasts begin to show significantly colder conditions 3-5 days out then start paying attention." THE 3 P'S As it pertains to the three P's, below are links that you may find useful in your preparations.

THE 3 P'S

Tips for preparing your house and pipes:

<https://www.tdi.texas.gov/tips/winter-safety.html>

Tips on how to prepare your home for cold weather:

<https://www.khou.com/article/weather/preparing-your-home-for-cold-weather/285-b50dab74-ddbc-41f7-982d-fd6ba72dc688>

Rest assured Inframark operations and maintenance teams have already secured your facilities for the upcoming cold weather. As you make preparations for possible winter freeze conditions, Inframark hopes that you keep yourself and your families safe at all times.

On behalf of the Texas MUD Leadership Team

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